

NGUYEN PHUOC DUC

Software Engineer | Team Lead

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CAREER OBJECTIVE

Software Engineer with proven experience leading development teams and collaborating as a Business Analyst across the full product lifecycle. Skilled in delivering full-stack solutions across marketing, logistics, loyalty, and F&B platforms, with a strong record of translating business requirements into scalable technical systems. Seeking a senior engineering or technical leadership role where I can apply my full-stack expertise, team management experience, and analytical skills to drive product success.

SKILLS

- Leadership: Team Lead experience managing engineering teams; Business Analysis (requirements gathering, solution design, stakeholder communication)
- Front-end: HTML, CSS, JavaScript, React.js, Vue.js
- Back-end: Python, Django, Flask
- Database: PostgreSQL
- Tools & Platforms: Git, GitHub, Heroku, Microsoft Office
- DevOps: Google Cloud Platform, Firebase, Node.js
- Other: Conversational English communication, cross-functional collaboration, problem-solving and analytical thinking, adaptable under pressure

WORK EXPERIENCE

Software Engineer & Team Lead | Aegona

Mar 2021 – May 2024

- Led a development team while acting as Business Analyst, gathering requirements and translating them into technical solutions.
- Developed a marketing automation tool to support campaign management.
- Developed a shipping management tool to streamline logistics operations.
- Developed a customer loyalty platform to support retention programs.
- Built software solutions for the F&B industry, including the Pizza 4Ps platform.
- Supported system architecture design and led deployment efforts across projects.

Front-End Developer (Vue.js) | Urban Company

Aug 2020 – Feb 2021

- Developed a real estate management platform using Vue.js.
- Collaborated with backend and design teams to deliver responsive, user-friendly interfaces.

Full-Stack Developer (Python/Django & Vue.js) | The Avatar Solution

Jan 2020 – Jul 2020

- Developed a building management software system using Django and Vue.js.
- Built and maintained both front-end and back-end components of the platform.

IT Application Support | The Australian International School (AIS)

Feb 2017 – Aug 2019

- Created bulk user accounts in Active Directory and Office 365 for new students and staff.
- Administered enterprise iOS device management (200+ iPads) via Jamf.
- Monitored and supported the school's web applications and access control systems.
- Managed printer queue configuration and daily system monitoring, responding promptly to security and usability issues.

- Led the setup and installation of 200+ desktop computers for a new campus rollout.

IT Support | *VietAn Group*

Jun 2016 – Nov 2016

- Troubleshoot, maintained, and installed hardware and software for end users.
- Deployed operating systems including Windows XP, 7, 8, and 10.
- Installed and configured Windows Server 2008 and 2012 R2 environments.
- Resolved email issues for end users and servers.

CONTRIBUTED PROJECTS

Book Tour | *Personal Project*

Dec 2019

- Built and launched a full-stack travel booking website for public use.

EDUCATION & CERTIFICATION

FPT Greenwich — Bachelor's Degree in Computing (2017 – 2019)

CoderSchool — Full-Stack Web Development Program (2019)

Completed a 12-week intensive program covering HTML/CSS, JavaScript, React.js, Python, and Flask.

JavaScript Certification (2019)

CCNA Certification (2017)

Saigon Institute of Technology, HCMC — Associate of Applied Science in Computer Systems and Networking (equivalent to MCSE) (2014 – 2016)

Official affiliate of Houston Community College, Texas, USA.

General English Program — 6 levels completed, equivalent to IELTS 5.5 (2012 – 2014)